Request for Proposals (RFP) for:

COMPREHENSIVE GARBAGE, RECYCLABLES AND COMPOSTABLES COLLECTION



400 SW 152nd Street, Suite 300 Burien, WA 98166

City of Burien - Request for Proposals

Garbage, Recyclables, and Compostables Collection and Disposal/Marketing

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SECTION 1: INFORMATION FOR PROPONENTS

1.1 INTRODUCTION

The City of Burien (the "City") is requesting Proposals from qualified firms for solid waste collection services within the City Service Area (all of the incorporated city – the map provided as Attachment A to the draft Contract shows the City Service Area). These services include: residential and commercial garbage, recycling and compostables collection, and the processing and marketing of collected recyclables and compostables. The initial contract term will be for seven years, from June 1, 2014 to May 31, 2021, with a City option for two additional two-year extensions.

The City of Burien and the City of SeaTac are both conducting competitive procurement processes on similar timelines. As part of each procurement process, Proponents will be asked to identify the rate savings (if any) of awarding both city contracts to the same contractor. Neither city is obligated to select a particular contractor, regardless of the purported rate savings and each city will conduct its own evaluation of proposals and make its own procurement decision. Instructions for submitting the potential rates savings are provided in the instructions for Form 2A, later in this RFP.

The City is seeking a continuation of the existing solid waste collection system with certain revisions as described in this RFP and the attached Draft Contract. The City also seeks responses to eight Proposal alternatives: (1) increasing Single-Family recycling collection frequency to weekly; (2) increasing Single-Family compostables collection to weekly; (3) decreasing Single-Family garbage collection to every-other-week; (4) adding an annual Spring curbside clean-up event for Single-Family customers; (5) shifting to embedded compostables collection where all Single-Family residential customers pay for and are eligible to receive compostables collection as part of basic garbage collection services; (6) curbside storm clean-up event; (7) implementing mandatory collection for all customers, including single-family, multifamily and commercial sectors; and (8) identifying the potential savings available if both the City of SeaTac and the City of Burien award separate contracts to the same Proponent. Proponents shall complete a base proposal, based on the services described in the attached Draft Contract (in Section 4), with the costs of proposal alternatives separately identified on the specified proposal forms.

This Request for Proposals is organized into four sections:

Section 1: Information for Proponents provides background information regarding the City's solid waste collection system ("the Project") and describes the services to be performed by the Contractor according to the terms of the Contract for the Project.

Section 2: Instructions for Proponents provides instructions for submitting a responsive Proposal and includes the procedures the City will follow in selecting the Contractor.

Section 3: **Proposal Instructions and Forms** includes the content, format, and forms that must be completed for a Proposal to be responsive.

Section 4: Appendices include: (A) the Draft Contract for the Project that will be entered into by the City and the Contractor, which reflects the base proposal and which will be revised to incorporate any proposal alternatives selected by the City and other appropriate revisions identified prior to Contract finalization; (B) 12 months of collection data from Waste Management (the incumbent contractor); (C) current rates; (D) RFP Form 2a; and (E) RFP Form 2b

Terms used in this Request for Proposals that are defined in the Draft Contract have the meanings assigned to them therein. Defined terms are applicable to both the singular and plural.

1.2 EXISTING COLLECTION SYSTEM

This section describes the *existing* solid waste collection system operated under the current contract. Carefully review the draft Contract (in Section 4 of this RFP) to determine the scope of operations envisioned under the *new* Contract.

The City of Burien has a 2013 population of 48,500, with 9,355 single-family residential, 227 multifamily, 626 commercial detachable container, and 20 drop-box customers. The current system is operated under a contract with Waste Management, Inc. Garbage collection is not currently mandatory. Estimated revenues under the current contract exceed \$6 million per year. The City has a \$218,408./year administrative fee included in the 2013 rates under the current contract.

Appendix B includes an annual collection summary report provided by the existing contractor, which lists customer counts and tonnages by material stream and customer sector. The City has performed no verification of this reported data. Additional information on the existing collection systems is available at: http://wmnorthwest.com/burien/index.html

At the end of the current contract, the City will retain the in-place garbage, recycling and compostables carts in-place at single-family residences. These will be available for use under the new contractor.

The City has customer lists for single-family, multifamily and commercial customers. These lists are available in Excel file format to any prospective Proponent upon request, provided that the lists are provided only for the purpose of responding to this RFP. Prospective Proponents requesting the lists may be required to sign a non-disclosure agreement restricting the use of the lists and acknowledging that they are prohibited from using the customer lists for commercial purposes.

Single-family Collection

Single-family residences are provided weekly garbage collection under a rate structure provided in the above website link. All residents have been provided a contractor-owned garbage cart.

Every-other-week single-family recycling collection is currently offered through the use of a 96-gallon wheeled cart. The recycling program includes newspaper, cardboard, uncoated mixed

paper, aseptic and polycoated paper, aluminum cans, glass, metal food and beverage containers, and plastic containers.

Single-family compostables collection services are subscription-based and include every-other-week year-around collection of customer cans, paper bags or contractor-provided carts. The current collection contract includes up to 32-, 64-, or 96 gallons of materials per collection cycle as part of the base rate, with an additional 96-gallon cart provided at a discounted rate.

Multifamily Collection

Multifamily residences are currently defined as all residents with four or more attached units and 2-4 unit sites that are provided service and billed collectively. Multifamily residences are provided with can, cart or commercial-style garbage services as well as a recycling program that accepts the same materials handled by the single-family recycling program. Multifamily residences are provided with commingled carts and/or detachable containers. The multifamily recycling program is subscription-based, with the contractor responsible for soliciting participation in the program, although all multifamily customers pay the cost of recycling, which is embedded in garbage rates.

Commercial Collection

Commercial garbage collection is provided through the use of customer-owned cans and drop-box compactors, as well as contractor-owned carts, detachable containers and drop-boxes. A range of sizes and collection frequencies are available.

Embedded commercial recycling is provided as part of basic garbage service by the current contractor.

<u>Disposal</u>

All collected garbage is delivered to the King County Disposal System per the City/County Interlocal Agreement.

Administration

The City administers the collection contract, including reviewing and approving contractor rates and public communications, as well as other solid waste-related functions.

The solid waste collection contractor is responsible for producing and distributing public information about recycling, collection schedule changes (such as holiday hours), and promoting new collection services. The hauler is currently responsible for billing and customer service functions. This will not change under the new contract.

Proposal Form 2a provides a listing of service levels desired under the new Contract and customer counts (where available) for services provided under the current system. These customer counts are believed to be accurate but have not been independently confirmed by the

City. Proponents are encouraged to perform their own investigation to confirm that the customer counts are reasonable for the purposes of preparing their proposals.

1.3 GENERAL TERMS

1.3.1 General Scope of the New Contract

The City is requesting Proposals from qualified firms for solid waste collection services within the City Service Area. These services include: garbage, recycling and compostables collection for all sectors; the disposal of all garbage through the King County Disposal System; and the processing and marketing of collected recyclables and compostables.

The City Service Area is the incorporated City boundaries as of the start of the new contract.

The Contractor shall be responsible for providing equipment, labor, supervision and supplies necessary to perform the contracted services. The Contractor shall own and provide carts, detachable containers, and drop-boxes, as necessary to provide all collection services to City customers.

The rates specified in the Contract will be paid by customers to the Contractor for each garbage collection service level. The Contractor will be responsible for all customer service, including customer service monitoring and improvement, establishing customer accounts, handling requests for changing service levels, billing, collecting customer payments, and handling misses and other service-related calls, e-mails and other forms of contact.

The City is also requesting proponents to address eight alternative scenarios:

- 1. Weekly Recycling Collection: The base proposal should assume continued every-other-week recycling for Single-Family Customers. This Proposal alternative increases the collection frequency to weekly.
- 2. Weekly Compostables Collection: The base proposal should assume every-other-week Compostables collection year-round for Single-Family Customers. This Proposal alternative increases the collection frequency to weekly.
- 3. Every-other-Week Garbage Collection: The base proposal should assume weekly Garbage collection for Single-Family Customers. This Proposal alternative decreases collection frequency to every-other-week.
- 4. Curbside Spring Clean-up Event: This is an add-on to the base service level where Single-Family Customers would be provided an annual opportunity to set out additional, bulkier materials as part of their collection service. This is a similar program to that provided by some other King County cities, such as Tukwila. The specific parameters of the service are provided in the draft contract in Section 2.2.1.3, with the draft text identified as specific to this alternative and not part of the base contract.

- 5. Embedded Compostables Collection: The base proposal should assume the continuation of the existing subscription-based compostables collection service for Single-Family residents. This Proposal alternative would handle compostables the same as recyclables in that all single-family customers would pay for and be eligible for the service as part of their basic garbage collection service.
- 6. Curbside Storm Clean-up: This alternative would provide a City-directed separate curbside collection event for vegetative storm debris one or two weeks following the storm event. The collection would be on the off-week of the regularly scheduled compostables collection service for those customers who subscribe for that service. All Burien single-family residents (including those who do not subscribe for garbage collection and those who do not subscribe for compostables collection) would be eligible to set out up to two cubic yards of uncontainerized compostable storm debris on the designated day of collection. The Contractor would collect and compost all acceptable debris set out for collection. This alternative will be priced per-storm event, not per household.
- 7. Mandatory Collection: This alternative would implement mandatory collection for all customers, including single-family, multi-family and commercial sectors. Under this alternative, the Proponents should propose how they would assist the City with implementing such a requirement and provide the net cost impact, per single-family customer, to have the City shift to mandatory collection.
- 8. Rate Savings of Both SeaTac and Burien Awarding Contracts to Same Proponent: Identify the total annual savings to Burien that would occur if both cities awarded base contracts to the same vendor. This item is intended to quantify the potential benefits related to economies of scale and using a collaborative approach to procuring services. Note that each City would continue to have separate contracts, services and administration.

Directions for presenting costs and impacts on these alternatives are provided in Section 3 under Forms 2a and 2b.

The City envisions the base proposal collection system described in the Draft Contract as provided in Section 4. The specific contract provisions are not repeated in this RFP, so please carefully review the Draft Contract for specific requirements.

SECTION 2: INSTRUCTIONS TO PROPONENTS

2.1 DEFINED TERMS

Terms used in these Proposal Documents that are defined in the Contract have the meanings assigned to them therein. Other terms used in the Proposal Documents not defined elsewhere follow and are applicable to both the singular and the plural. All defined terms are capitalized throughout the Proposal Documents.

- "Proposal Documents" include the Advertisement for Proposals, the Information for Proponents, the Instructions to Proponents, the Proposal Instructions and Forms, and the Draft Contract, together with any appendices, exhibits or addenda thereto.
- "Proponent" means the person or business entity that submits a Proposal directly to the City.
- "Selected Proponent" means the Proponent to whom the City makes an award as provided in the Basis of Award section of these Instructions to Proponents.

2.2 COPIES OF PROPOSAL DOCUMENTS

Complete sets of the Proposal Documents must be used in preparing Proposals and may be obtained in person or by written request from:

Nhan Nguyen Management Analyst Burien City Manager's Office 400 SW 152nd Street, Suite 300 Burien, WA 98166 desk phone: 206.439.3165

fax: 206.248.5539 nhann@burienwa.gov

In making copies of the Proposal Documents available, the City does so only for the purpose of obtaining Proposals on the Project and does not confer a license or grant for any other use of these documents.

2.3 EXAMINATION OF PROPOSAL DOCUMENTS

It is the responsibility of each Proponent to do the following before submitting a Proposal:

- Examine the Proposal Documents, with special attention to the terms and conditions of the Draft Contract.
- Become familiar with local conditions that may affect costs, implementation, progress, performance, or furnishing of the services or equipment required under the Draft Contract.
- Consider federal, state and local laws, statutes, ordinances, regulations and other applicable laws that may affect costs, implementation, progress, performance or furnishing of the services or equipment required under the Draft Contract, including, but not limited to, applicable regulations concerning: industry wage rates; nondiscrimination in the employment of labor; minority- and women-owned business enterprise requirements; protection of public and employee safety and health; environmental protection; protection of natural resources; fire protection; emergency preparedness; solid waste handling facility standards and permits; and other permits, taxes and fees.

- Submit any questions concerning the Proposal Documents in writing to the City in a timely fashion in order that the questions may be answered in an addendum to be issued by the City.
- Notify the City in writing of any conflicts, errors, omissions or discrepancies in the Proposal Documents.
- Obtain all required signatures on the Proposal Forms.

Before submitting a Proposal, each Proponent shall, at the Proponent's own expense, make or obtain any additional examinations, investigation, research and studies, and obtain any additional information and data that may affect costs, implementation, progress, performance or furnishing of the services or equipment required under the Draft Contract and that the Proponent deems necessary to prepare its Proposal.

Proponents are expected to be knowledgeable about the service area, to understand the City's terrain, streets and alleys, and to be knowledgeable concerning the locations for cans, carts, detachable containers and other receptacles used for garbage, recycling and compostables collection. Proponents are expected to confirm and provide assurances to the City that their equipment can make the collections and provide the service called for under the Draft Contract.

Additionally, Proponents are expected to be knowledgeable about customer service, service standards, complaint resolution, quality management, and other matters necessary to ensure high quality customer service throughout the term of the contract.

2.4 INTERPRETATIONS, SCHEDULE AND ADDENDA

All questions concerning the meaning or intent of the Proposal Documents and notifications concerning any conflicts, errors, omissions or discrepancies in the Proposal Documents are to be directed, in writing, to the contact person specified in Section 2.2.

Questions must be received by 4:00 PM on April 19, 2013 in order to be considered. The City will provide written answers to all questions through addenda to this Request for Proposals, receipt of which shall be noted on the completed Form 5 (Certification) submitted with a proposal. The City reserves the right to modify the Draft Contract or any of the other Proposal Documents prior to the receipt of Proposals with notice to parties that submitted a written request for Proposal Documents.

Questions regarding interpretations of contract language must be asked at this point in the process. The Successful Proponent will be expected to execute the Contract, as included in this RFP, as amended by the City in response to Proponent questions, and as otherwise amended prior to the finalization of the Contract.

The City has set the following schedule for receipt and review of the Proposals. The City reserves the right to modify this schedule if deemed necessary.

PROCESS SCHEDULE

Event	Time Frame
Publish Notice of Proposal Documents	April 3, 2013
Issue Proposal Documents	April 3, 2013
Deadline for Proponent Questions	4:00 PM, April 19, 2013
Proposals Due	4:00 PM, June 5, 2013
Proposal Evaluation	June/July, 2013
Finalization of Contract	August, 2013
Recommendation to City Council	September, 2013
City Executes Contract	October, 2013
Contractor Delivers Transition/Implementation Plan	November 15, 2013
Container Delivery	May, 2014
Start of Collection Services	June 1, 2014

The submission of a Proposal will constitute an incontrovertible representation by the Proponent that the Proponent has complied with every requirement of these Instructions to Proponents, that without exception the Proposal is premised on performing and furnishing the services and equipment required by the Proposal Documents by such means, methods, techniques, sequences or procedures as may be indicated in or required by the Proposal Documents, and that the Proposal Documents are sufficient in scope and detail to indicate and convey understanding of all terms and conditions for performance and furnishing of the services and equipment required under the Draft Contract as amended.

2.5 PROPOSAL SECURITY

Each Proposal must be accompanied by a Proposal security made payable to the City of Burien in the amount of Twenty-five Thousand Dollars (\$25,000) and in the form of a certified check, cashiers check, or postal money order, or a Proposal bond satisfactory to the City, as provided in the Proposal Forms.

The Proposal security from the Successful Proponent shall be retained by the City until that Proponent has executed the Contract and furnished the required Performance Bond or other acceptable form of security and proof of insurance acceptable to the City, whereupon the Proposal security will be returned. If the Selected Proponent fails to execute and deliver the Contract and fails to deliver the bonds and other required documents within one week after the Contract is finalized and ready for execution, the City may withdraw the Notice of Finalist, and the Proposal security of that Proponent shall be forfeited. The Proposal security shall be retained as liquidated damages by the City, and by submittal of a proposal the Proponent agrees that this sum is a fair estimate of the amount of damages that the City will sustain in the event that the Selected Proponent fails to execute the Contract or furnish the required Performance Bond or other acceptable form of security and proof of insurance acceptable to the City.

The Proposal security of other Proponents whom the City believes to have a reasonable chance of receiving the award may be retained by the City until either two weeks after Contract Execution or 180 days after the Proposal opening, whichever is earlier, whereupon the Proposal securities furnished by those Proponents will be returned. Proposal securities with Proposals that

are not found to be responsive will be returned no later than sixty (60) days after the Proposal opening.

2.6 CITY INVESTIGATIONS AND PROCESS DECISIONS

As part of the RFP evaluation process, the City reserves the right to do any or a combination of the following:

- Contact officials from other jurisdictions regarding the Proponent
- Visit a Proponent's facilities, including proposed processing facilities, and view proposed vehicles and equipment
- Meet the Proponent's personnel, including interviewing the Proponent's route, operations, management, financial and customer services personnel during the performance of their regular duties
- Retain independent consultants for assistance in evaluating Proposals and provide proposal materials to those consultants
- Request clarification or additional information from a specific Proponent in order to assist in the City's evaluation of a Proposal
- Require changes in the contract as deemed necessary by the City
- Decline to award a contract or contracts for services as a result of this RFP process
- Discontinue negotiations with the selected Proponent or any Proponent, and commence discussions with any other party
- Withdraw the RFP and reject any or all Proposals
- Not award to any or all Proponents and issue a subsequent RFP based on refinements of concepts proposed in response to this RFP
- Seek other investigations, inquiries, reviews or clarifications which would allow the City to make informed decisions.

2.7 PROPOSALS

The Proponent's Proposal must provide unit prices for all service levels indicated on the appropriate Proposal forms. All Proposals shall be provided in year-2014 dollars. The Proposal unit prices will be used, in part, to determine the Selected Proponent as described in the Basis of Award section of these Instructions to Proponents. All costs, including overhead and profit, and taxes, fees or surcharges imposed by federal, state or local laws, for which the Proponent expects to receive payment as a result of the Project must be included in the unit prices, unless otherwise specifically directed.

The data on the existing Project concerning number of customers and collection tonnages should be viewed as estimates and are presented solely as the basis for calculations on which the award of the Contract will be made. Actual results experienced during the operation of the Project may differ.

By submitting a Proposal, the Proponent is committing to commencement of collection services by June 1, 2014.

2.8 PREPARATION OF PROPOSAL FORMS

All blank spaces in the Proposal Forms must be completed in black ink, by typewriter or by reproduction of the original forms with a computer. No changes shall be made to the forms. If forms reproduced by a computer are substantially different than the Proposal Forms, the City may deem the Proposal non-responsive.

RFP Form 2A shall be submitted electronically as an Excel file included with the electronic copy of the Proponent's Proposal. A printed copy of the Form 2A shall also be included in a separate sealed envelope along with the Proponent's hard copies of its Proposal.

The Proposal prices must be inclusive of all costs of providing the services and equipment required under the Contract. The City may deem any Proposal non-responsive that contains omissions, erasures, alterations or additions of any kind, or prices uncalled for, or obviously unbalanced, or any proposal that in any manner fails to conform to the conditions of this Request for Proposals.

The Proponent must sign its Proposal in ink in the blank space provided and all names must be typed or printed below the signature, along with evidence that the Proponent is a duly organized and validly existing firm, licensed to do business in the City. If not licensed, a sworn statement must be attached that the Proponent will take all necessary actions to become so licensed if selected as the Successful Proponent. The legal name of the person, firm or corporation submitting the Proposal must be typed or printed in the space provided at the bottom of each page of the Proposal Forms. Proposals by corporations must be executed in the corporate name by the president or a vice-president (or other corporate officer accompanied by evidence of authority to sign). Proposals by partnerships must be executed in the partnership name and signed by a partner, whose title must appear under the signature.

If the signature is by an agent other than an officer of a corporation or a member of a partnership, a notarized power-of-attorney must be on file with the City prior to the opening of Proposals or must be submitted with the Proposal; otherwise, the Proposal may be deemed non-responsive.

2.9 SUBMISSION OF PROPOSALS

Proposals must be submitted no later than the time and at the place indicated in the Advertisement for Proposals, and must be enclosed in a sealed package, marked with the words "PROPOSAL ENCLOSED - CITY OF BURIEN SOLID WASTE COLLECTION" and marked so as to indicate, without being opened, the name and address of the Proponent. Proposals must be accompanied by the Proposal security and all other required documents.

2.10 MODIFICATION OR WITHDRAWAL OF PROPOSALS

Prior to the time and date designated for receipt of Proposals, any Proposal submitted may be modified or withdrawn by notice to the person receiving Proposals at the place designated for receipt of Proposals. Such notice must be in writing or by facsimile to the City contact shown in Section 2.2 and shall include the signature of the Proponent and must be received before the date and time set for receipt of proposals. If by facsimile, written confirmation including the

signature of the Proponent must also be received on or before the date and time set for receipt of Proposals, and must be worded so as not to reveal the amount of the original Proposal. If, within twenty-four hours after Proposals are opened, any Proponent files a duly signed, written notice with the City and promptly thereafter demonstrates to the reasonable satisfaction of the City that there was an unknown, material and substantial mistake in the preparation of its Proposal, that Proponent may withdraw its Proposal and the Proposal security will be returned.

2.11 BASIS OF AWARD

If the Contract is to be awarded by the City, the Notice of Finalist will be given to the Selected Proponent on or before sixty (60) days after Proposal opening.

The City reserves the right to reject any and all Proposals, to waive any and all informalities, and to disregard all nonconforming, non-responsive or conditional Proposals. In addition, the City is not required to bid this Contract. Therefore, the City reserves the right to negotiate contract changes with the Finalist and/or to award the Contract to any Proponent, or terminate the RFP process and negotiate a contract independently of this process with any entity, at the City's sole discretion.

The City will base its selection on considerations including, but not limited to, unit prices and the clear ability of the Proponent to successfully perform under the terms of the Contract. The City may conduct such investigations as the City deems necessary to assist in the evaluation of any Proposals.

Proposals will be reviewed by an evaluation team composed of City staff and possibly one or more consultants. Proposals may be evaluated in two phases: (1) a review and evaluation of proposal elements other than price, including reference checks; and (2) review of price proposals and scoring of the price components. The City's evaluation committee will then select a finalist Proponent. A contract will then be finalized with the selected Proponent or with another Proponent if contract finalization with the finalist is not successfully concluded in a timely manner.

The City's proposal evaluation committee will review proposals based on the following criteria:

(1) Responsiveness/Completeness (pass/fail)

Each proposal will be reviewed based on responsiveness to the information required. All forms must be completed, all questions answered, and all information supplied in the format requested. The City may disqualify any proponent not meeting these initial requirements. Proponents meeting these initial criteria may be contacted by the City to provide specific clarifications.

(2) Minimum General Qualifications (pass/fail)

Proponents must have experience operating garbage, yard debris and recycling collection programs in similar-sized jurisdictions with an equivalent range of services. Proponents shall submit all information related to their ability to successfully perform the work

described in the RFP, including a full and competent response to items A through G in Section 3.1 of this RFP. Proponents who do not fully respond to all questions, who do not clearly outline their proposed services, equipment and approaches, and/or who fail to clearly demonstrate their ability to perform under the Draft Contract shall be determined to "fail" meeting the Minimum General Qualifications.

(3) Price Evaluation (60 points)

Total proposed contractor rates will be calculated by multiplying each service level rate by the number of current customers and summing the result for all service levels.

Proposals will be scored according to the following formula:

Subject Proposal Score = (Lowest Proposal Total/Subject Proposal Total) x 60 points

- (4) Customer Service Approach, and References (25 points)
- (5) System Design and Operations (15 points)

The City reserves the right to reject any and all Proposals, to waive any and all informalities, and to disregard all non-conforming, non-responsive, irregular or conditional Proposals. The City reserves the right to reject the Proposal of any and all Proponents, if the City believes that it would not be in the best interest of the City to make an award, whether because the Proposal is non-responsive or because the Proponent is found to be not responsible or fails to meet any other pertinent standard or criterion established by the City. The City also reserves the right to suspend the RFP process and extend the existing contract and/or negotiate and execute a contract with any party.

The City may elect to further clarify proposal evaluation and scoring through an addendum to this RFP.

2.12 PROJECT START DATE

The Project will start on the date of Contract Execution. The Contractor will commence collection services under the Contract on June 1, 2014.

2.13 PUBLIC DOCUMENTS AND DISCLOSURE

All submissions are the property of the City and are public records subject to disclosure under Chapter 42.56 RCW. On or near the Proposal closing date, the City will make public a list of Proponents. Non-responsive Proposals may, at the discretion of the City, be rejected.

2.14 DISCLAIMER OF COSTS

The City will not reimburse any Proponent for any costs involved in the preparation and submission of Proposals or any expenses incurred in connection with the execution of the Contract.

2.15 INSTRUCTIONS FOR SUBMITTING A RESPONSIVE PROPOSAL

2.15.1 Obtain Proposal Documents

Send a written or e-mail request for the Proposal Documents to the City contact listed in Section 2.2 of this RFP.

Submit a written confirmation of interest to ensure that you will be sent any addenda mailed to potential Proponents.

2.15.2 Conduct Investigation Deemed Necessary

The Proponent shall conduct any investigation of the City Service Area, projected customer counts, types and quantities of customer-owned equipment, markets, processing facilities and other conditions deemed necessary by the Proponent to submit a responsive Proposal.

2.15.3 Submit Responsive Proposal

The Proposent shall submit Proposals as required, complying with the requirements of the Proposal Documents. Submit **three** (3) **copies**, printed and double-sided, of the Proposal Forms and other supporting documents. Please use paper with a minimum of 25% post-consumer recycled content, and do not glue bind the Proposal Forms and supporting documents. The Proposal and all Proposal Forms shall be signed by an authorized person, with the signature notarized as specified, and with the contact person's title, address, telephone number and e-mail address provided. In addition to the printed copies, the Proponent shall provide an electronic copy (.PDF format) of its entire proposal (minus bound corporate publications such as annual reports) on a CD submitted with the printed proposal package.

2.16 PROCESS INTEGRITY REQUIREMENTS

Each Proponent is individually and solely responsible for ensuring compliance with the following Process Integrity Requirements. This responsibility extends to the Proponent's employees, agents, consultants, lobbyists, or other parties or individuals engaged for purposes of developing or supporting the Proponent's proposal. Requirements include:

- All solid waste collection RFP-related communications with the City, from the time this RFP is advertised and issued until the time a negotiated contract is forwarded to the City Council, shall be through the staff contact provided in this RFP.
- Proponents or their agents shall not contact other City staff, appointed or elected officials, consultants retained by the City or other agents regarding this RFP from the time this RFP is advertised and issued until the time a finalized contract is forwarded to the City Council.

- Only City-provided information and RFP materials and Addenda that are provided in writing to all Proponents are to be utilized in developing the Proposal. Any Proponent's reliance on other City information and materials may result in a non-responsive Proposal due to inaccurate or incomplete information.
- Any information and materials to be utilized by the City during the Proposal evaluation and selection process must be included as part of the original proposal or submitted in response to a specific request from the City.

Any evidence that indicates a Proponent has failed to comply with the specific Process Integrity Requirements or has otherwise substantially diminished the City's ability to award a Contract in a timely manner and free of contention may result in that Proponent's disqualification and forfeiture of the Proponent's Proposal Bond. The City reserves the sole right to disqualify any Proponent at any point in the process prior to Contract award for failure to comply with this requirement.

SECTION 3: PROPOSAL INSTRUCTIONS AND FORMS

3.1 Proposal Content and Format

These instructions provide guidelines governing the formation and content of the proposal and the approach to be used for its development and presentation. The intent of this section is to describe the proposal format and requested information that is essential to an understanding and evaluation of the proposed system. The inclusion of any additional <u>pertinent</u> data or information by the Proponent is recommended.

Proposals must be stapled or bound, sealed, typed and prepared on both sides of 8-1/2" by 11" recycled content paper. Oversized documents may be submitted, but they must be folded to size and secured in the proposal. All pages of the proposals must be numbered and sections clearly identified.

The proposal and all attachments shall be complete and free of ambiguities, alterations and erasures. The proposal certification (Form 5) shall be executed by the Proponent or the Proponent's duly authorized officer or agent. In the event of conflict between words and numerals, words shall prevail.

The proposal shall follow the format outlined below, and shall include the required content in sequential format.

A. Executive Summary

Provide a brief overview of the entire proposal and highlight the key aspects of the proposal (maximum 6 pages). In the executive summary or cover letter, please confirm receipt of any RFP addenda received and considered during the development of your proposal.

B. Management and Qualifications

B.1 Proponent

State the name of your company, home office address, Washington business address, and the name, address, phone number, FAX number, e-mail address, website address and title of the person to be contacted concerning the Proposal. If the Proponent is a subsidiary, state the name of the parent company, the home office address, telephone number and website address of the parent company, and describe the parent company's relationship to the Proponent. State whether the person signing the documents has the authority to sign on behalf of the Proponent. State also the names of companies that will share significant and substantive responsibilities with you, as joint venture partners or in another manner, in performing under the Contract. Include documentation that the Proponent is duly organized and validly existing as a corporation or partnership in good standing, and licensed to do business in the City. If the Proponent is not licensed to do business in the City, then the Proponent must provide a sworn statement that it will take all necessary actions to become so licensed if selected as the Successful Proponent.

B.2 Resumes

Supply the names and resumes of the principal officers, partners or other officials of each company involved in performing substantive responsibilities required under the Contract, and provide the names and resumes of the individuals who will be responsible for implementation of the Contract. At a minimum, include the general manager, operations manager(s), financial officer and customer service manager(s). Describe the ownership, managerial and/or fiduciary role of each of the participating companies. Include the names, company affiliation, telephone numbers and e-mail addresses of key individuals integrally involved in the Proposal. Provide an organization chart or other means of explaining the interrelationships between the team members.

B.3 Litigation and Violations

List any company, partner, holding company or subsidiary involved in the Proposal, or any corporate officer, that has been involved within the past five (5) years in litigation or arbitration arising out of performance of a municipal solid waste contract, arising out of performance of a processing or marketing contract, arising or connected with violation of state or federal anti-trust laws, arising from or connected with allegations of corrupt practices or arising from operating permits and other operating requirements, including local, state and federal rules or regulations. In the case of national companies with multiple affiliated regional companies, the above disclosure should be limited to Pacific Northwest operations and personnel. Explain details fully. In the event that disclosure limited by court authorized non-disclosure provisions, then general circumstances shall be described and disclosure requirements stated.

B.4 Subcontractors

List all items of work or services to be performed by Subcontractors, and the names, qualifications and resumes of the Subcontractors. Also, list equipment and supplies to be purchased from vendors. Provide an estimate of cost, expected time of purchase, and length of time necessary for delivery for each of the items.

B.5 Experience

Describe fully the experience of your team (both individuals and the corporate or partnership team) in providing the services requested in this RFP. Describe similar projects, and include the scope of services (including a summary of which collection and/or processing services were covered by the contract), annual revenues, tonnages and number of customers. Describe any major problems encountered in establishing service or collecting, processing, or marketing recyclables or compostables. Provide references (including contact name, title, organization, mailing address and contact information) for all similar projects described.

C. Collection and Management Operations

C.1 Garbage, Recycling and Organics Collection and Handling

Describe fully the collection equipment and containers you will use under the Contract, keeping in mind the specifications included in the Contract for the collection frequency, types of containers, and the City's intention that Garbage, Recyclables, and Organics be collected separately. Identify the chassis and body used to collect residential, commercial, and drop-box service sectors. Also identify for each type of truck: the number of compartments, the capacity of each compartment, total weight, and volume capacity of vehicle, loading and unloading characteristics, the number necessary to perform the required services, the average number of collections each vehicle can make in a day, and the useful life and current age of each collection vehicle. Describe how each vehicle will be marked or signed so that witnesses to spills, leakage, and/or damage may quickly report such occurrence.

Describe and provide examples of your route management system. Describe how routes are initially developed and modified over time, how your on-board computer systems manage route progress, route changes, exceptions (no set-out, blocked containers, contaminated materials, extra set-outs, etc.) and diversions from normal routes due to road maintenance, inclement weather or other unforeseen needs to deviate from the planned route. Also describe how the on-board system communicates with the call center's account system to provide close to real-time updates for each customer during the collection day.

Identify the destination for all collected materials. If more than one transfer station or recycler/composter will be used, identify the proportion of loads destined for various destinations and the criteria for routing trucks to a particular facility.

Describe fully your proposed recycling processing facility, including location, hours of operation, processing capability per hour and per day by material type, tons of material currently processed per day by material type, additional processing capacity committed to in the future by material type, and the amount of that capacity needed to process the Recyclables collected under the Contract. Specifically address how commingled materials are currently processed and the average rejection or contamination rate experienced by your firm or contracted processor.

Describe fully your proposed Organics processing facility, including location, hours of operation, processing capability per hour and per day, tons of material currently processed per day, additional processing capacity committed to in the future, and the amount of that capacity needed to process the Organics collected under the Contract.

Identify the operator (if subcontracted), location, structures, and zoning of your proposed maintenance and support facilities. Provide the number of repair bays available at the facility and maintenance staffing levels (i.e., mechanics and assistants). Provide the total number of trucks maintained at the site for all Proponent operations, as well as the number of trucks and spares dedicated to the City's Contract.

C.2 Billing Support and Customer Service Support

Describe in detail the manufacturer and model of equipment and software used to maintain route lists, customer service histories and customer billing, and the ability to provide City-requested print-outs of customer-specific information and data.

Discuss how your company has implemented services in other cities, with particular emphasis on how the transition between the previous contractor and your company was handled, and how your company developed accurate customer service level and billing data in the event the predecessor's records were unavailable.

Outline your overall approach to customer service and how the various elements of customer service (call center versus web-based) work together. Describe the functionality of your website including the basic structure, interface to customer service representatives and the degree to which customers can manage their accounts (e.g. change their subscribed service levels, order service, request a missed pick-up collection), and how you ensure that web requests are accurately tracked and addressed.

Discuss how staffing levels are established and modified to ensure timely customer service, and how new and existing staff is trained. Describe how customer service performance is measured, including the specific targets or performance metrics used to evaluate your company's performance. If call center staff handle calls from more than one City or WUTC-certificated service area, describe the procedures and aids used by those staff to address calls from different service areas without delaying responses to customers.

Discuss how long it takes your firm to respond to service calls, how you monitor and adapt your field staffing to minimize your response time, and how the resolution of each service call is performed in a timely manner.

Describe your procedures for handling "missed" collections. Does your company have a separate route for handling misses at the end of each day; is each route driver responsible for collecting their misses on the day or day after regular collection; or does your company use some other system? How has this approach worked to minimize repeat misses? How do you handle customers who repeatedly report unwarranted misses?

C.3 Transition and Implementation Plan

Describe your proposed transition and implementation plans to ensure an efficient and successful implementation of service provisions as outlined in the Contract, particularly as your planning and implementation relates to starting services on a less-than-optimal (very short) timeline. Identify the major issues and describe your proposed approach. Discuss customer information, promotion and notification, customer service, procurement and delivery of vehicles, containers and other equipment, contingency plans and other considerations which will ensure a successful transition and implementation of the Project consistent with the start of collection services. Include a timeline which identifies major tasks and key dates in the transition and implementation plan.

D. Financial Statements

Provide the following financial statements for the most recent operating year for each of the proposing firms or for the proposing joint venture: balance sheet, income statement, and statement of the sources and uses of funds. If the Proponent is a newly formed joint venture that lacks sufficient history to have generated the requisite financial statements, then provide the

financial statements for each company making up the joint venture. If the Proponent is a subsidiary, provide financial statements for both the subsidiary and the parent company for the most recent operating year. If Proponents wish to protect any of these statements from public disclosure, the statements must be clearly labeled as proprietary. However, the Proponent should be aware that all documents submitted, including financial statements, may be subject to public disclosure.

E. Financial Forecasts

Provide operating budgets, by collection sector, for the proposed collection system as indicated on Proposal Form 2b. The forecasted budgets should be supplied (or developed) for the City's Contract only and not for the Proponent's organization as a whole. Statements are required for the initial full year (6/1/14-5/31/15) of the Contract Term. All information should be in 2014 dollars.

Proponents are cautioned to use realistic costs and revenues for each collection sector. Proponents will be evaluated, in part, on the accuracy and reasonableness of their financial and operational forecasts.

If Proponents wish to protect any of these statements from public disclosure, the statements must be clearly labeled as proprietary. However, the Proponent should be aware that all documents submitted, including financial statements, may be subject to public disclosure.

F. Implementation and Public Information

If you would be a new service provider to the City of Burien, describe in detail how you would work with the existing contractor to ensure a smooth transfer of information and cart/container exchanges in a timely manner to meet the June 1, 2014 start date. Identify the individuals involved in this effort, their qualifications and previous experience in transitioning existing collection programs. Describe whether the same person will be serving as part of the management staff throughout the Contract Term as serves during the transition/implementation period.

Describe and provide examples of materials developed by Proponent staff and used to introduce and support single-family recycling and compostables programs. Address how materials will be distributed and how residents seeking additional information will be accommodated during program introduction. Detail how your approach will increase and maintain participation and how methods may change as participation levels increase or decrease.

Describe fully how you will promote multifamily/commercial recycling and increase commercial and multifamily recycling levels. Describe fully the public information techniques you will use in responding to contamination or other customer problems at a particular site. Detail how your approach will increase and maintain participation and how methods may change as participation levels increase or decrease. Provide examples of informational materials developed and used by your staff.

Explain your procedures for submitting public information material to the City for approval and any approval timeliness you will expect the City to meet.

Describe your company's website, and how you plan to present information about the Project on the website. Describe your procedures to keep information on your website up-to-date.

Identify and describe fully the qualifications of your Publicity and Education Director including previous experience in working with recycling collection programs and government organizations. Describe whether the same person will be serving as the Publicity and Education Director throughout the Term of the Contract as serves during the Transition/Implementation Period.

G. Contract Modifications

Detail any proposed modifications to the Draft Contract provided in Section 4 of this RFP. For each proposed modification clearly indicate the reason for the requested change, whether the proposed change is a preference or a mandatory part of your proposal, proposed alternative text, and the cost impact (if any) resulting from the proposed change. Any proposed modifications to contract provisions MUST be accompanied by a statement of cost savings or cost increase above the baseline proposal bid provided on Forms 2a and 2b.

All questions specifically regarding contract language interpretation or the acceptability of alternative approaches must be asked during the proposal question/answer process described in Section 2.4 of this RFP.

3.2 PROPOSAL FORMS

The following forms must be completed in full and in accordance with both the Instructions to Proponents and with the instructions that follow below, and must be submitted collectively as the Proposal Forms. Use black ink or type on all forms.

The Proponent's responses to the questions in these Proposal Forms will be used by the City to evaluate the responsiveness of the Proponent and the ability of the Proponent to provide the specified services and equipment in a responsible manner. The information must be submitted as indicated on the individual forms, but if the Proponent needs additional space to respond to a question or if the Proponent is requested to provide information that cannot be written directly on the forms, these items must be stapled to the individual forms that correspond to the pertinent information. Oversized or bulky information such as drawings or bound documents must be submitted under a separate cover, labeled to indicate the form number and content to which the information pertains, referenced as such on the Proposal Forms, and included as part of the Proponent's Proposal.

Proponents must number each page that contains information that cannot be written directly on a form or pages that are reproductions of a form. The page number must be placed in the upper right-hand corner of each such page and sub-lettered to correspond with the page to which the information pertains (e.g., 2a, 2b).

Many of the Proposal Forms direct the Proponent to photocopy forms as necessary. Proponents may instead reproduce Proposal Forms on a computer. Each page so generated must have the header, footer and body of information in the same locations as the original form to assure uniformity of the Proponent's submittal. Typefaces may differ to the extent that the reproduced forms remain legible. These Proposal Forms are available electronically in Microsoft Word and Excel format from the City contact listed in Section 2.2 of this RFP.

Proponents must provide complete and detailed responses to each question. If the Proponent fails to do so, its Proposal may be deemed non-responsive and may be rejected by the City. During the execution of the Project, the City will consider information submitted by the Successful Proponent to be binding, and any substitutions or deviations from the information provided must be approved in writing by the City.

Form 1

COVER SHEET AND GENERAL INFORMATION

Company Name:
Home Office Address:
Washington Business Address:
Website Address:
Name, Title, Address, Telephone Number, FAX Number and E-Mail Address of the person to be contacted concerning the Proposal:
If Applicable, Name of the Parent Company:
Home Office Address, Telephone Number and Website Address of the Parent Company:
Describe the parent company's relationship with the Proponent:
If applicable, does the person signing the documents have the authority to sign on behalf of the Proponent?
YesNo
Names of Companies that will share significant and substantive responsibilities with the Proponent in performing services under the Contract:

City of Burien Request for Proposals

Attach to this form, and number appropriately, documentation showing that the Proponent is duly organized and validly existing as a corporation or partnership in good standing.	3

Form 2

PRICE PROPOSAL

Form 2a: (Appendix D to this RFP)

The attached Excel spreadsheet (filename "Burien Form 2A 040113.xlxs) is to be used by Proponents to submit their proposed rates to the City. No other forms or modifications of this spreadsheet will be accepted by the City. The completed spreadsheet shall be returned to the City with the Proponent's name (or abbreviation up to 15 characters long) appended to the filename. For example: "Burien Form 2A – Acme Services.xlxs". One hard copy of the form and an electronic version shall be submitted in a separate sealed envelope, along with the remainder of the Proponent's proposal. The electronic version may be on any commonly readable media, including a CD, DVD or USB flash memory.

This form will automatically calculate the Proponent's proposed annual cost, based on the basebid excluding alternatives. That annual cost will be used to calculate the rate score during the City's evaluation. Proponents shall only enter the highlighted items.

Complete all highlighted blanks on the attached Form 2a, including projected container content weights, monthly disposal fees, and monthly collection fees) and fees for miscellaneous services (including hourly rates for vehicles). Where directed, include per pick-up disposal fees, per pick-up collection fees, and the total service charge.

Customer counts are based on reported 2012 average customer service levels and are included only for the purposes of price evaluation. Prospective Proponents are responsible for developing their own service level profile forecasts for the internal purpose of developing their proposed fees. Customer counts highlighted in green are projections included to evaluate pricing and do not reflect current usage levels (which are unknown by the City).

The Contractor's fees provided on Form 2a shall include all capital, labor and other operating costs, including administration, management, profit, and incidental taxes (e.g. tire and fuel taxes, B&O). The City intends to add an administrative fee to the rates before the contract is finalized with the successful proponent, and will determine the amount and mechanism at that time.

The disposal component of rates should be based on current 2013 County disposal fees and will be adjusted prior to contract implementation to reflect actual 2014 adopted tipping fees, if 2014 tipping fees change. State refuse collection tax, County household hazardous waste fees and City utility taxes shall be <u>excluded</u> from the Proposal rates. Contractor fees provided by the Proponent on Form 2a shall incorporate the following elements, and be based on actual cost of service:

Customer Sector	Include In Rates	Rate Formula
Single-family Residential	Garbage+Recycling costs	cost-of-service
	Compostables collection	

	charged separately to	
	subscribers in base proposal.	
Commercial/Multifamily Can,	Garbage and Recycling costs,	cost-of-service
Cart and Detachable Container	including container costs	
Temporary Detachable	Garbage costs, excluding	cost-of-service
Container and Drop-box	container rental	
Commercial/Multifamily	Hauling and Recycling costs,	cost-of-service
Drop-box Service	excluding container rental	
Other Services (e.g.	Only cost-of-service or the	cost-of-service
commercial compostables,	rates set on Form 2a.	
etc.)		

The Proponent's cost-of-service model shall be generally designed to recover the costs for each collection sector only from that sector. The City may, at its option, change the rate structure to incentivize waste reduction and recycling. However, any change is expected to be modest. The City is not considering "linear rates," or any rate structure that would cause a large-scale shifting of Customer service level subscriptions.

For some seldom-used or ancillary services, approximate rates from the surrounding WUTC tariff area and/or the current contract have been entered on the Form 2a rather than requesting Proponents to propose their own rates for those services. Proponents shall use the listed rates in their revenue calculations and shall not provide different proposed rates for those services.

Alternatives:

At the end of Form 2a, cells are provided for entering proposed rate modifications for the following alternatives. Please calculate and enter costs as described in the following instructions.

Increased or reduced amounts should be expressed as modifications to the customer rates provided on Form 2a. If the alternative is selected, the amount added or subtracted from the monthly base rate for each service level.

Reductions in the base rate shall be expressed as a negative number. Increases in the base rate shall be expressed as a positive number.

- 1. Weekly Recycling: Enter the increased amount per single-family customer to increase collection frequency from the base proposal bid of every-other-weekly to weekly. Include any increases in truck costs, collection volume, processing costs, recycling revenues, changes in garbage disposal charges and any other relevant operating costs to determine your proposed rate modification.
- 2. Weekly Compostables Collection: Enter the increased amount per single-family customer to increase collection frequency from the base proposal bid of every-other-weekly to weekly year round. Include any increases in truck costs, collection volume,

processing costs and any other relevant operating costs to determine your proposed rate modification.

- 3. Every-other-Week Garbage Collection: Enter the decreased amount per single-family customer to decrease collection frequency from the base proposal of weekly to every-other-weekly. Include any decreases in truck costs and any other relevant operating costs
- 4. Single-family Spring Clean-up: Enter the increased amount per single-family customer to add a Spring Clean-up service detailed in Draft Contract Section 2.2.1.3.
- 5. Embedded Compostables Collection: Enter the increased amount per single-family customer to add compostables collection to the service package for all single-family customers. Include any increases in truck costs, collection volume, processing costs and any other relevant operating costs to determine the reduction when calculating your proposed rate modification.
- 6. Curbside Storm Clean-up: Enter the total amount, per storm event, to provide the specified service, including both collection and composting fees. This alternative would provide a City-directed separate curbside collection event for vegetative storm debris one or two weeks following the storm event. The collection would be on the off-week of the regularly scheduled compostables collection service for those customers who subscribe for that service. All Burien single-family residents (including those who do not subscribe for garbage collection and those who do not subscribe for compostables collection) would be eligible to set out up to two cubic yards of uncontainerized compostable storm debris on the designated day of collection. The Contractor would collect and compost all acceptable debris set out for collection.
- 7. Mandatory Collection: Enter the increased or decreased cost per household to implement and maintain mandatory collection for all customers. This should include the savings associated with a larger customer base as well as the cost of bad debt and other factors which may influence rates.
- 8. Rate Savings of both SeaTac and Burien Awarding Contracts to Same Proponent: Identify the total annual savings to Burien that would occur if both cities awarded base contracts to the same vendor. This item is intended to quantify the potential benefits related to economies of scale and using a collaborative approach to procuring services. Note that each City would continue to have separate contracts, services and administration.

Form 2b: (Appendix E to this RFP)

Using the format provided on Form 2b, provide operating budget projections for the first full year of Contract services. Complete all blanks on the form, including operating statistics. Provide notes (e.g. truck depreciation period), as needed, to explain your projections.

Page 1 of Form 2b must be used for reporting the operating budget projections for the base proposal. Page 2 of Form 2b must be used to itemize a revised operating budget for the various proposal alternatives. The revised operating budget for the alternative should correspond to the unit cost differences entered on Form 2a.

If Proponents wish to protect any of these statements from public disclosure, the statements must be clearly labeled as proprietary. However, the Proponent should be aware that all documents submitted, including financial statements, may be subject to public disclosure.

Form 3 PROPOSAL SECURITY

The Proponent and its surety company must complete either the Proposal Bond provided below, or a standard Proposal Bond that contains the same information as the bond provided below, or the Proponent must herewith include a deposit in the form of a certified check, cashier's check, or postal money order in the amount of Twenty-Five Thousand Dollars (\$25,000).

PROPOSAL BOND

KNOW ALL PERSONS BY TH		5
and the	of	, as Principal,
do business in the State of Wash Burien, Washington, as Obligee, (\$25,000), the payment of which	er the laws of the State ofington, as Surety, are held and firm in the full and penal sum of Twe he the Principal and the Surety, bingns, and successors and assigns, join	nly bound unto the City of enty-five Thousand Dollars and themselves, their heirs,
for the Comprehensive Garbage, to the terms of the Proposal made and enter into the Contract with taward and shall give bond for the by the Obligee: or if the Principal the penal amount of the deposit spe null and void; otherwise it shall	such that if the Obligee shall make Recyclables and Compostables Cole by the Principal therefore, and the the Obligee in accordance with the faithful performance thereof, with Shall, in case of failure to do so, papecified in the Request for Proposal all be and remain in full force and Obligee, as penalty and liquidated d	lection Contract, according e Principal shall duly make terms of said Proposal and Surety or Sureties approved y and forfeit to the Obligee s, then this obligation shall effect and the Surety shall
IN TESTIMONY WHEREOF, the and sealed thisday of	e Principal and Surety have caused, 2013.	these presents to be signed
Principal		
Surety		
Attorney-in-Fact		

Return of Deposit in the Amount of \$	
Date:	, 2013
D.,,	

Form 4

IDENTIFICATION OF PERFORMANCE SECURITY

		s Proposal, the surety or other financial institution rmance guarantee shall be:
		whose address is
Street	City	State and Zip Code, whose
telephone number is		, and website address
ia		

Form 5

CERTIFICATION OF PROPOSAL - DECLARATION AND UNDERSTANDING

Proponent's Declaration and Understanding

The undersigned Proponent declares that the only persons or parties beneficially or financially interested in this Proposal are those named herein; that this Proposal is, in all respects, fair and without fraud; that it is made without collusion; and that the Proposal is made without any connection or collusion with any person submitting another Proposal on this Project.

The Proponent declares that this Proposal is genuine and not made in the interest of or on behalf of any undisclosed person, firm or corporation; this proposal is not submitted in conformity with any agreement or rules of any group, association, organization or corporation; the Proponent has not directly or indirectly entered into any agreement, induced or solicited any other Proponent to submit a false or sham Proposal; the Proponent has not solicited or induced any person, firm or corporation to refrain from Proposing; the Proponent has not sought by collusion to obtain for itself any advantage over any other Proponent or over the City; and Proponent has not otherwise taken any action in the restraint of free competitive proposals in connection with the Project for which this Proposal is submitted.

The Proponent declares that it has familiarized itself with the nature and extent of the Contract, the existing Project, all local conditions and all other relevant facilities, properties, laws and regulations that in any manner may affect cost, implementation, progress, performance or furnishing of the Project. The Proponent has satisfied itself as to the services and equipment to be provided, including the fact that the description of the services and equipment is brief and is intended only to indicate the general nature of the Project, and that this Proposal is made according to the provisions and under the terms and conditions of the Contract, which are hereby made a part of this Proposal.

The Proponent further acknowledges that it has satisfied itself as to the nature and location of the Project, the general and local conditions, particularly those bearing on the availability of equipment, access, recycling and organic material markets, disposal fees, availability of labor, roads, and the uncertainties of weather or similar physical conditions in the City, the character of equipment and facilities needed to execute the Project, and all other matters that may in any way affect the Project or the cost thereof under the Contract.

The Proponent further acknowledges that it has satisfied itself as to the character, quality and quantity of information provided by the City regarding the Existing Project and solid waste system, and the Proponent has adequately investigated the City's customer base and any additional information that may be provided by the City. Failure by the Proponent to acquaint itself with the physical conditions of the City's customer base and all available information will not relieve it from responsibility for properly estimating the difficulty or cost of successfully performing the services and providing the equipment required under the Contract.

The Proponent warrants that, as a result of its examination and investigation of all the data referenced above, it can execute the Project in a good, timely and workmanlike manner and to

the satisfaction of the City. The City assumes no responsibility for any representation made by any of its officers or agents during or prior to the execution of the Contract, unless (1) such representations are expressly stated in the Contract; and/or (2) the Contract expressly provides that the City therefore assumes the responsibility.

The Proponent has given the City written notice in a timely manner of all conflicts, errors, omissions or discrepancies that it has discovered in the Proposal Documents and the written resolution thereof by the City is acceptable to the Proponent.

Contract Execution, Performance Guarantees And Insurance

The Proponent proposes and agrees, if this Proposal is accepted, to enter into a Contract with the City, in the form substantially similar to the Contract included in the Proposal Documents, to provide services and equipment as specified or indicated in the Contract for the prices and during the time period indicated in this Proposal and in accordance with the other terms and conditions of the Contract.

The Proponent accepts all of the terms and conditions of the Proposal Documents, including, without limitation, those dealing with the disposition of Proposal Security. This Proposal will remain subject to acceptance until 180 days following Proposal submittal. The Successful Proponent will sign and submit the Contract with the letter of credit and proof of insurance acceptable to the City within five (5) days after receiving the Notice of Finalist.

Self-Reliance

The Proponent acknowledges that the information contained in this Proposal represents its understanding of the City's existing Project, terrain, streets, alleys, container locations, recycling and organic debris markets, and other conditions that could affect the costs or operational efficiencies of fulfilling the Contract. In preparing this Proposal, the Proponent acknowledges that it has relied on its own investigation and research.

Start Of Project And Contract Term

If awarded a Contract, the Proponent agrees to commence all collection services under the terms and conditions of the Contract on June 1, 2014. The Contract will extend through May 31, 2021, with a provision for up to two separate two-year extensions through May 31, 2025.

Unit Price

The Proponent proposes to invoice and collect payments of the Contract charges (rates), as set forth under the provisions of the Contract.

Contractor charges (rates) will be adjusted upward or downward as provided in the Contract. The Contractor will be responsible, generally, for all real (non-inflationary) cost increases, and will benefit from any real cost decreases, except as specifically agreed to in the Contract. The Proponent understands that the per unit served price and the price adjustments are independent of the quantities and quality of materials collected. The Proponent agrees that the per unit served

price and the price adjustments represent a reasonable measure of the labor and materials required to execute the Project, including all allowances for overhead and profit, and applicable taxes, fees and surcharges for such services. Prices shall be given in U.S. dollars and cents.

Compliance with Process Integrity Requirements

The Proponent has complied with the Process Integrity Requirements as described in Section 2.16 of this RFP and further agrees to comply with those Guidelines during the proposal evaluation process.

Addenda

The Proponent	below 1	ists and	hereby	acknowledges	receipt	of all	Proposal	Documents	and	of
the following A	ddenda:	:								

Addenda Number	<u>Date</u>

The Proponent agrees that all Addenda issued are part of the Contract, and the Proponent further agrees that its Proposal includes all effects of the Addenda.

Identification and Authorization The name of the Proponent submitting this Proposal is: Doing business at: Street Zip Code City State which is the address to which all communications concerning this Proposal and the Contract will be sent. The names of the principal officers of the corporation submitting this Proposal, or of the partnership, or of all persons interested in this Proposal as principals are as follows: If the Proponent is a partnership, attach to this form and number appropriately a copy of its partnership agreement. If the Proponent is a corporation, attach to this form copies of its articles of incorporation, bylaws and certificate of good standing, as certified by the Secretary of the Board of Directors. If Sole Proprietor or Partnership IN WITNESS hereto the undersigned has set its hand this _____ day of ______, 2013. Signature of Proponent

Title

If Corporation

IN WITNESS whereof the undersigned corporation its duly authorized officers this day of	•
Name of Corporation	
Ву	
Title	
Attest (Secretary)	

Appendix A-E

Appendix A: Draft Contract with City Service Area Map Appendix B: Collection Data from Existing Contractor

Appendix C: Current Rates

Appendix D: Form 2a Appendix E: Form 2b